OCHA

Emergency Services Branch

Office for the Coordination of Humanitarian Affairs
Geneva

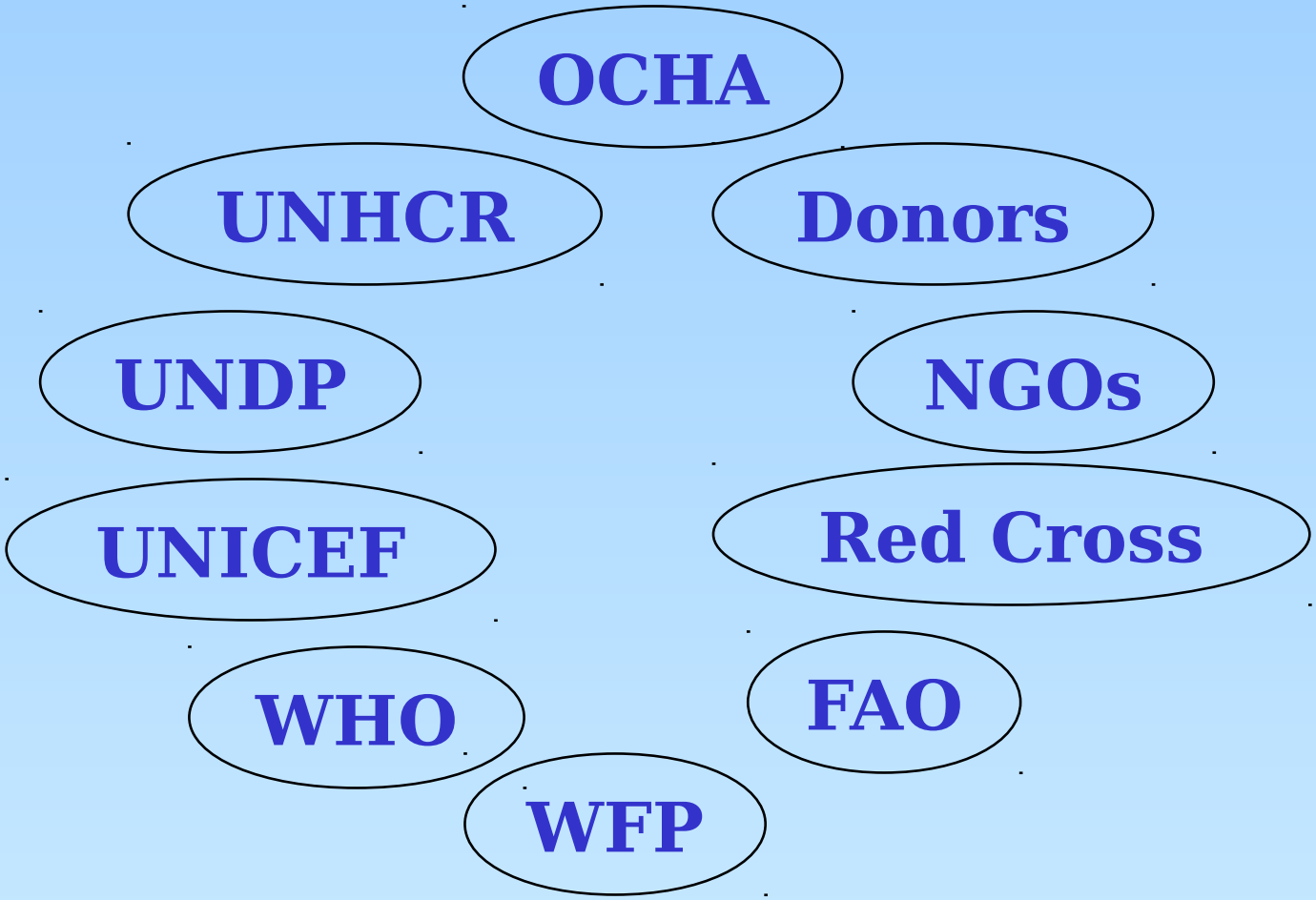
Outline of key points

- Coordination and OCHA's role
- Organization of OCHA
- OCHA tools to respond to humanitarian crises
- Civil-Military Coordination (CMCoord) challenges and observations

Coordination Differences

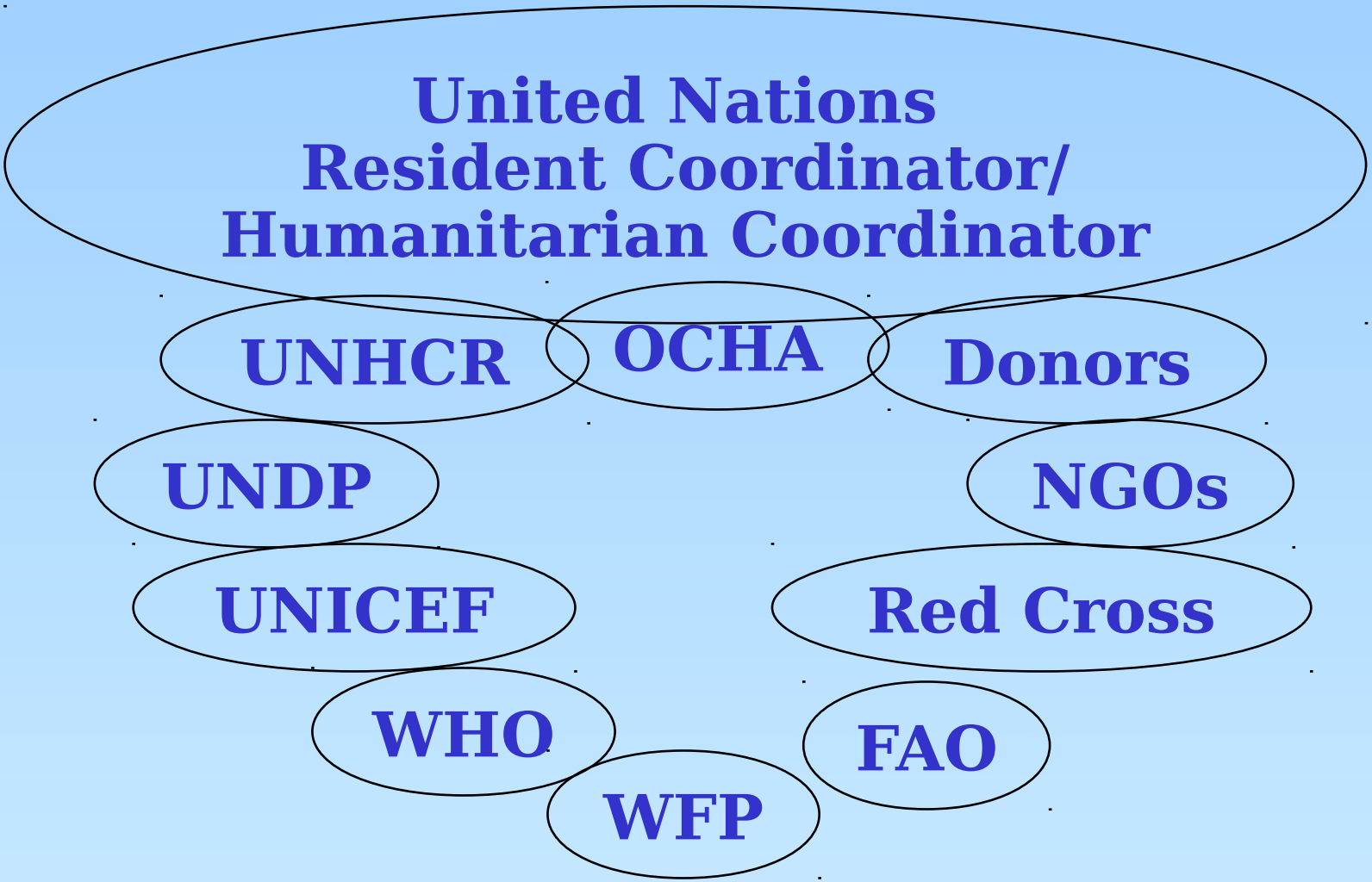
…… in a single organization environment	…… within a multi-organizationa environment
- no obligation for transparency	- need for transparency
- defined common goal	- no clear common goal
- common interests	- different interests
- standardized training	- no unified training
- common cultural background background	- no common cultural
- accepted roles (hierarchy)	- no accepted hierarchy
- established reporting lines combined/joint	- voluntary participation and commitment in coordination setti
- defined scope of action	- unclear scope of action

Headquarters Level Coordination



InterAgency Standing Committee (IASC)

Field Level Coordination



UN Disaster Management Team (UN DMT)

The Mission Statement:

OCHA's mission is to mobilize and coordinate effective and principled humanitarian action in partnership with national and international actors in order to:

- *Alleviate human suffering in disasters and emergencies;*
- *Advocate for the rights of people in need;*
- *Promote preparedness and prevention;*
- *Facilitate sustainable solutions.*

Coordination

- **Political**
- **Strategic**
- **Operational**
- **Tactical**

OCHA's mandate:

To coordinate all humanitarian assistance

- humanitarian crisis beyond capacity and mandate of single agency

Response tools available to OCHA

- **24 hours Duty system**

The Duty System

- Operational 24 hours/day, 365 days/year

- Emergency telephone no.:

+41 (0)22 917 20 10

Response tools available to OCHA

- 24 hours Duty system
- Situation reports
- Donor Meetings
- Appeals, CAP
- ReliefWeb

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Serving the information needs of the humanitarian relief community

Monday, Mar 8

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- By Country
- Background
- Financial Tracking
- UN Appeals
- Map Centre
- Contact Directory
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- Vacancies
- Training
- Email Services

- Haiti
- West Africa (Liberia)
- Uganda
- Sudan
- Great Lakes
- Occupied Palestinian Territory
- Southern Africa Humanitarian Crisis
- Horn of Africa
- Colombia
- Iraq

Map Centre

Highlights

- UNICEF Humanitarian Action Report
- New web portal on international humanitarian law in Israel and OPT
- Global Hand
- OCHA in 2004: Activities and Extrabudgetary Funding Requirements

Headlines

- Afghan aid worker shot dead in south
- Haiti: USG for Humanitarian Affairs and ERC highlights need for emergency aid and security
- National reconciliation in post-conflict situations: Role of the UN

Internet

OCHA Office for the Coordination of Humanitarian Affairs

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is a project of the
United Nations
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Humanitarian Affairs
(OCHA).

Resources

- Directory of Humanitarian Organizations
- Library (reference documents)
- Vacancies
- Training
- Emergency Telecommunications
- ReliefWeb via Email
- Early Warning
- Humanitarian Information Network
- About ReliefWeb

Related Sites

- OCHA Online
- IASC Secretariat
- Integrated Regional Information Network (IRIN)
- UNDAC - INSARAG
- Virtual OSOCC
- Central Register of Disaster Management Capacities
- Joint OCHA-UNEP Environmental Unit
- Military, Civil Defence and Logistics
- Protection of Civilians in Armed Conflict
- Internal Displacement Unit

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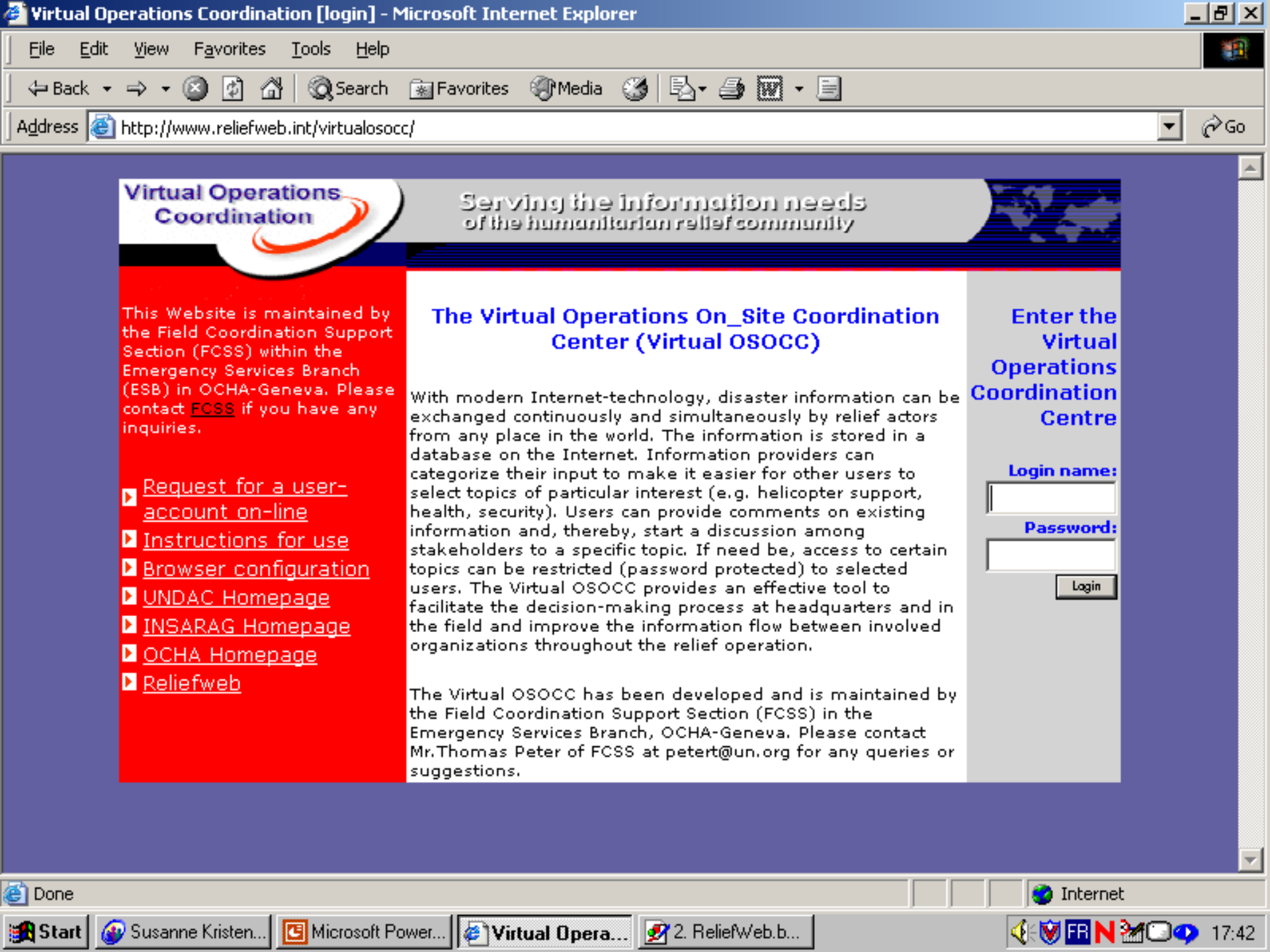
- **International Women's Day: Working with women affected by war**
- **Malawi farmers struggle to feed families**
- **Iraq: EC sets aid priorities for 2004**

http://www.reliefweb.int/insarag
Internet
OCHA Office for the Coordination of Humanitarian Affairs

Response tools available to OCHA

- 24 hours Duty system
- Situation reports
- Donor Meetings
- Appeals, CAP
- ReliefWeb
- Virtual OSOCC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Serving the information needs of the humanitarian relief community
This Website is maintained by the Field Coordination Support Section (FCSS) within the Emergency Services Branch (ESB) in OCHA-Geneva. Please contact FCSS if you have any inquiries.
Request for a user-account on-line
Instructions for use
Browser configuration
UNDAC Homepage
INSARAG Homepage
OCHA Homepage
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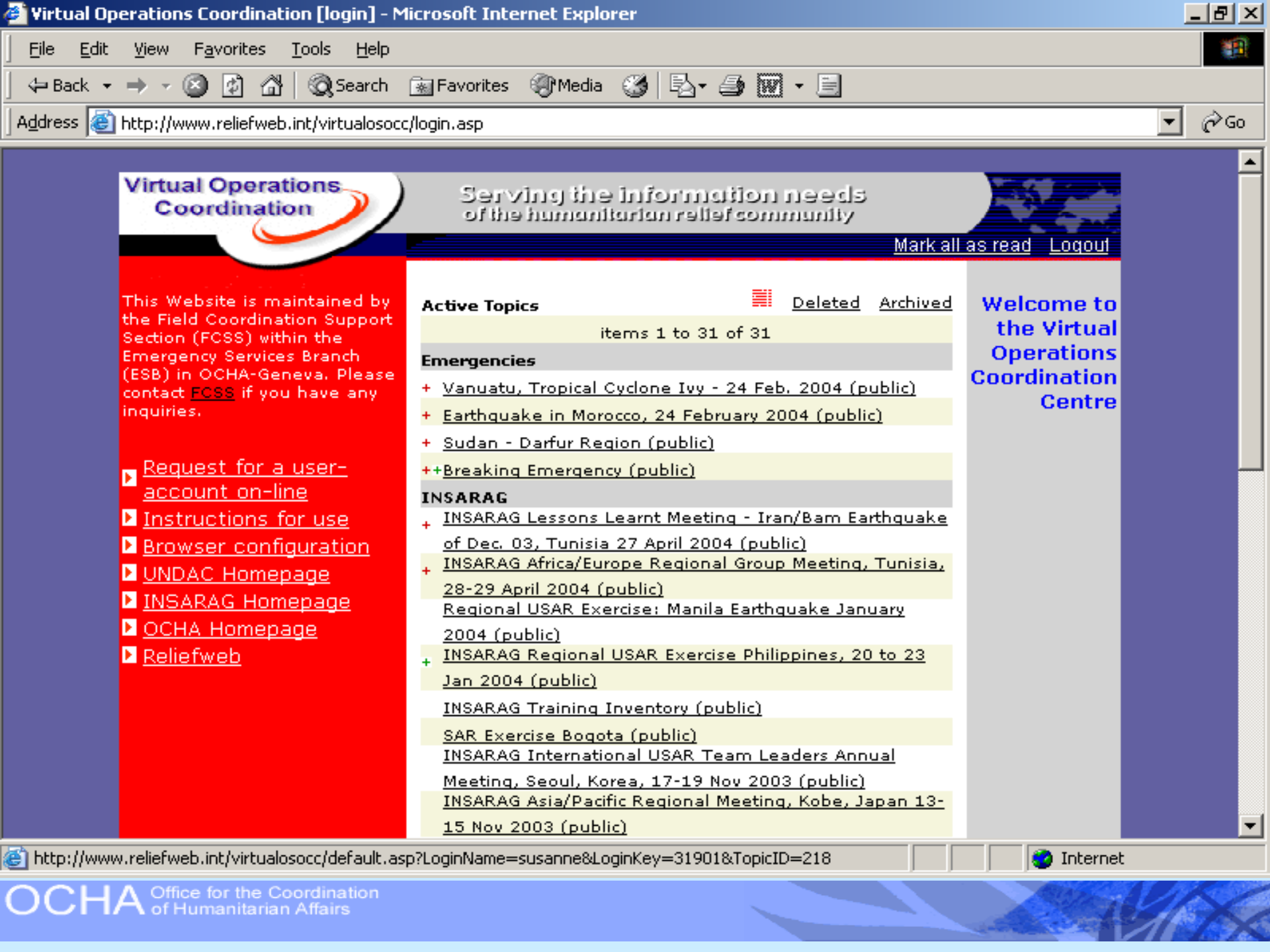
The Virtual Operations On_Site Coordination Center (Virtual OSOCC)
With modern Internet-technology, disaster information can be exchanged continuously and simultaneously by relief actors from any place in the world. The information is stored in a database on the Internet. Information providers can categorize their input to make it easier for other users to select topics of particular interest (e.g. helicopter support, health, security). Users can provide comments on existing information and, thereby, start a discussion among stakeholders to a specific topic. If need be, access to certain topics can be restricted (password protected) to selected users. The Virtual OSOCC provides an effective tool to facilitate the decision-making process at headquarters and in the field and improve the information flow between involved organizations throughout the relief operation.
The Virtual OSOCC has been developed and is maintained by the Field Coordination Support Section (FCSS) in the Emergency Services Branch, OCHA-Geneva. Please contact Mr.Thomas Peter of FCSS at petert@un.org for any queries or suggestions.
Enter the Virtual Operations Coordination Centre
Login name:
Password:
Login
Done
Internet
Start
Susanne Kristen...
Microsoft Power...
Virtual Opera...
2. ReliefWeb.b...
FR
17:42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Active Topics
Deleted Archived
items 1 to 31 of 31
Emergencies
+ Vanuatu, Tropical Cyclone Ivy - 24 Feb. 2004 (public)
+ Earthquake in Morocco, 24 February 2004 (public)
+ Sudan - Darfur Region (public)
++Breaking Emergency (public)
INSARAG
+ INSARAG Lessons Learnt Meeting - Iran/Bam Earthquake of Dec. 03, Tunisia 27 April 2004 (public)
+ INSARAG Africa/Europe Regional Group Meeting, Tunisia, 28-29 April 2004 (public)
Regional USAR Exercise: Manila Earthquake January 2004 (public)
+ INSARAG Regional USAR Exercise Philippines, 20 to 23 Jan 2004 (public)
INSARAG Training Inventory (public)
SAR Exercise Bogota (public)
INSARAG International USAR Team Leaders Annual Meeting, Seoul, Korea, 17-19 Nov 2003 (public)
INSARAG Asia/Pacific Regional Meeting, Kobe, Japan 13-15 Nov 2003 (public)
Welcome to the Virtual Operations Coordination Centre
http://www.reliefweb.int/virtualosocc/default.asp?LoginName=susanne&LoginKey=31901&TopicID=218
Internet
OCHA Office for the Coordination of Humanitarian Affairs

Virtual Operations Coordination - Microsoft Internet Explorer

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Address http://www.reliefweb.int/virtualosocc/default.asp?LoginName=susanne&LoginKey=43266&TopicID=252 Go

Current Discussion: Earthquake in Morocco, 24 February 2004

current user: Susanne Kristensen (MCDU, ESB, OCHA)

Virtual Operations Coordination

Current Discussion Topics | Change Discussion | Search | Logout | Help

Current Discussion

- Add a New Topic

User Information

- Edit Your Profile
- eMail Notification
- SMS Notification
- Users Currently Online
- Virtual OSOCC Statistics
- Persons and Users

User Management

- Pending Requests for User-accounts
- Create SMS

Topics	Date	Source
new(67/67/!) Situation	24-Feb-04	M. Wyss (WAPMERR)
new(60/60/!) International USAR Response	24-Feb-04	J. de Rivero (FCSS/ESB/OCHA)
new(4/4/!) Contacts	24-Feb-04	J. de Rivero (FCSS/ESB/OCHA)
new(18/18/!) International Response (non-USAR)	25-Feb-04	T. Peter (FCSS/ESB/OCHA & INSARAG Secretariat)

http://www.reliefweb.int/virtualosocc/discussionRight.asp?LoginName=susanne&LoginKey=43266&DiscussionID=2 Internet

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Current Discussion
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User Information
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eMail Notification
SMS Notification
Users Currently Online
Virtual OSOCC Statistics
Persons and Users
User Management
Pending Requests for User-accounts
Create SMS

Contact person: Alex Liamos/Ops Manager (HQ)

Comment by: T. Mizuno (Japan) 26-Feb-04, 07:45 Edit

Responding to the request of Moroccan government, Japanese government has dispatched USAR team consisting of 23 members and 2 rescue dogs. An expected arrival time at Al Hoceima airport is 08:35, 26/Feb/04.
The team will conduct intensive SAR activities with rescue dogs, fiber-scope cameras and other equipment.

Contact person of the team are Mr.E.Suzuki, and Mr.H.Sakata on 761-214-444.

Comment by: J. de Hoogh 26-Feb-04, 16:40 Edit

After consultations with OCHA-Geneva Thomas Peter, we have decided to withdraw our SAR-team as soon as possible. Travel arrangements are being taken care of now. The Search and Rescue phase is over according to Moroccon authorities, as confirmed by OCHA-Geneva.

Comment by: T. Thorkelsson (UNDAC, Iceland) 27-Feb-04, 08:33 Edit

For information and because our SAR Team is not mentioned in the OCHA Sitrep 3, we plan to withdraw our team today 27th of February, we will fly with Belgian Air Force C-130 to Belgium and from there we will fly to Iceland on 28th of February.

Thorsteinn Thorkelsson ICE-SAR, Iceland.

Internet
OCHA Office for the Coordination of Humanitarian Affairs

+ Third Anniversary of the tragic helicopter accident in Mongolia 14 January 2004 (public)
UNDAC Asia/Pacific Refresher Course, Singapore, 3-7 Nov. 2003 (public)
UNDAC mission to Guatemala to assess national disaster response capacity (public)
+ TRIPLEX 2004 Planning group
UNDAC Americas Induction Course, Quito, 22 June - 4 July 2003 (public)
Ongoing IHP operations (public)
Information for The UNDAC Team members (public)

UN CMCOORD

35th UN-CMCoord Training, Schwarzenburg, Switzerland (public)
+ 34th UN-CMCoord Training, Philippines (public)
++ 33rd UN-CMCoord Training, Skoevde, Sweden (public)
Standard UN-CMCoord presentations 2004 (public)
UN-CMCoord Training Opportunities (public)

Training

+ IHP Support staff training course 2004 (public)
++ 3. OSOCC Training module, 24 - 26 February 2004 (Fully booked) (public)

Others

Photo Library (public)
+ Virtual Training Session for New Users (public)

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Response tools available to OCHA

- 24 hours Duty system
- Situation repo
- Donor Meeting
- Appeals, CAP
- ReliefWeb
- Virtual OSOCC

- Military & Civil Defenc Assets (MCDA)
- Emergency Cash Grants
- NFI in Brindisi Warehouse

Military & Civil Defence Assets

MCDA

MCDA comprises relief personnel, equipment, supplies and services provided by foreign military and civil defence organizations for International Disaster Relief Assistance (IDRA) (enumerated in paragraph 61 of Additional Protocol I to the Geneva Conventions of 1949).

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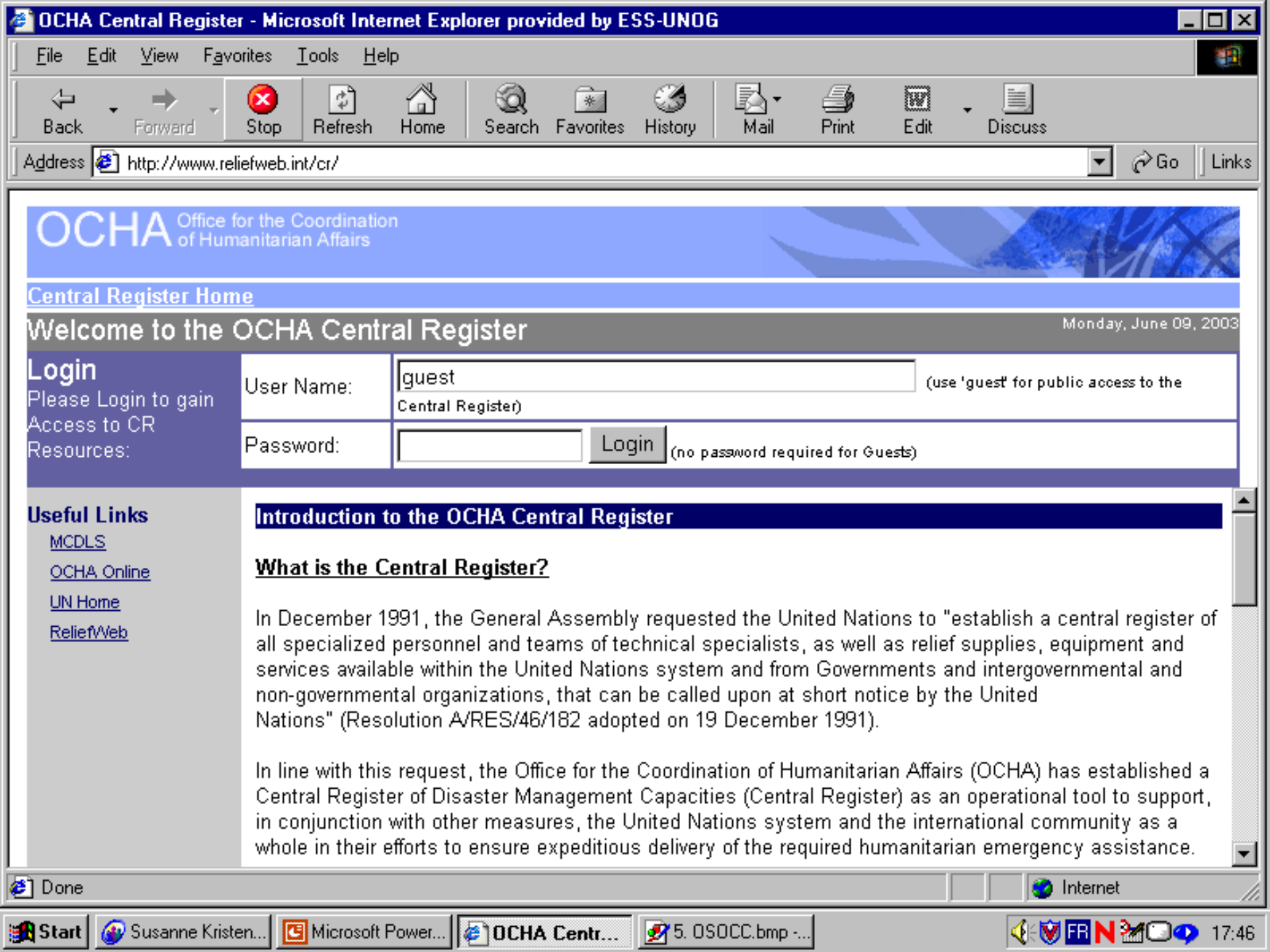
- Military & Civil Defenc Assets (MCDA)
- Int'l Urban SAR Teams
- CMCoord Capacity
- OCHA Central Register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Address http://www.reliefweb.int/cr/
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Central Register Home
Welcome to the OCHA Central Register
Monday, June 09, 2003
Login
Please Login to gain Access to CR Resources:
User Name:
guest
(use 'guest' for public access to the Central Register)
Password:
Login
(no password required for Guests)
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Introduction to the OCHA Central Register
What is the Central Register?
In December 1991, the General Assembly requested the United Nations to "establish a central register of all specialized personnel and teams of technical specialists, as well as relief supplies, equipment and services available within the United Nations system and from Governments and intergovernmental and non-governmental organizations, that can be called upon at short notice by the United Nations" (Resolution A/RES/46/182 adopted on 19 December 1991).
In line with this request, the Office for the Coordination of Humanitarian Affairs (OCHA) has established a Central Register of Disaster Management Capacities (Central Register) as an operational tool to support, in conjunction with other measures, the United Nations system and the international community as a whole in their efforts to ensure expeditious delivery of the required humanitarian emergency assistance.
Done
Internet
Start
Susanne Kristen...
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OCHA Centr...
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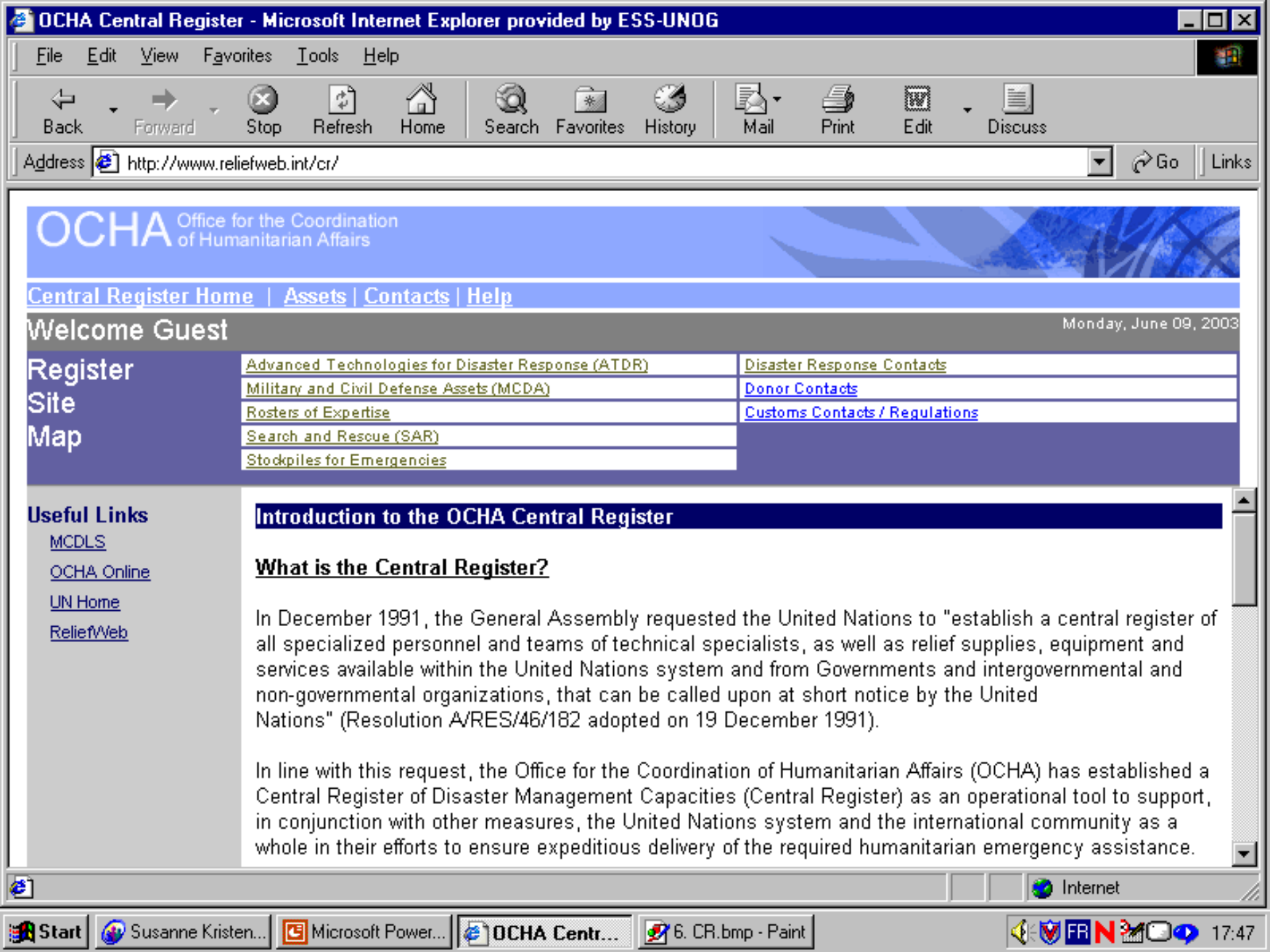
17:46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Register
Site
Map
Advanced Technologies for Disaster Response (ATDR)
Military and Civil Defense Assets (MCDA)
Rosters of Expertise
Search and Rescue (SAR)
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Address http://www.reliefweb.int/cr/register.asp?MenuID=1&MenuEntryID=2&SearchTypeID=1
Go

Military and Civil Defense Assets (MCDA)

Wednesday, March 10, 2004

Search

Standard
Advanced

Select search parameters:

Provider: – Select Assert Provider – Submit

Module: Boats/ships for rescue and support operations Country: – Select Country – Reset

MCDA Home

Search Results List

Reports

Registers

ATDR | MCDA | SAR
Expertise | Stockpiles
Donors | Customs
Disaster Contacts

			of Foreign Affairs of Japan			
Poland		Boats/ships for rescue and support operations	National Headquarters of the State Fire Service of Poland	Ministry of Foreign Affairs of Poland Tel.: +48 (22) 523 9000		
Thailand		Boats/ships for rescue and support operations	Department of Disaster Prevention and Mitigation of the Ministry of Interior of Thailand	Ministry of Foreign Affairs of Thailand		
Ukraine		Boats/ships for rescue and support	Ministry of Ukraine of Emergencies and	Ministry of Foreign Affairs of Ukraine Tel.: +380 44 238 17		

Internet

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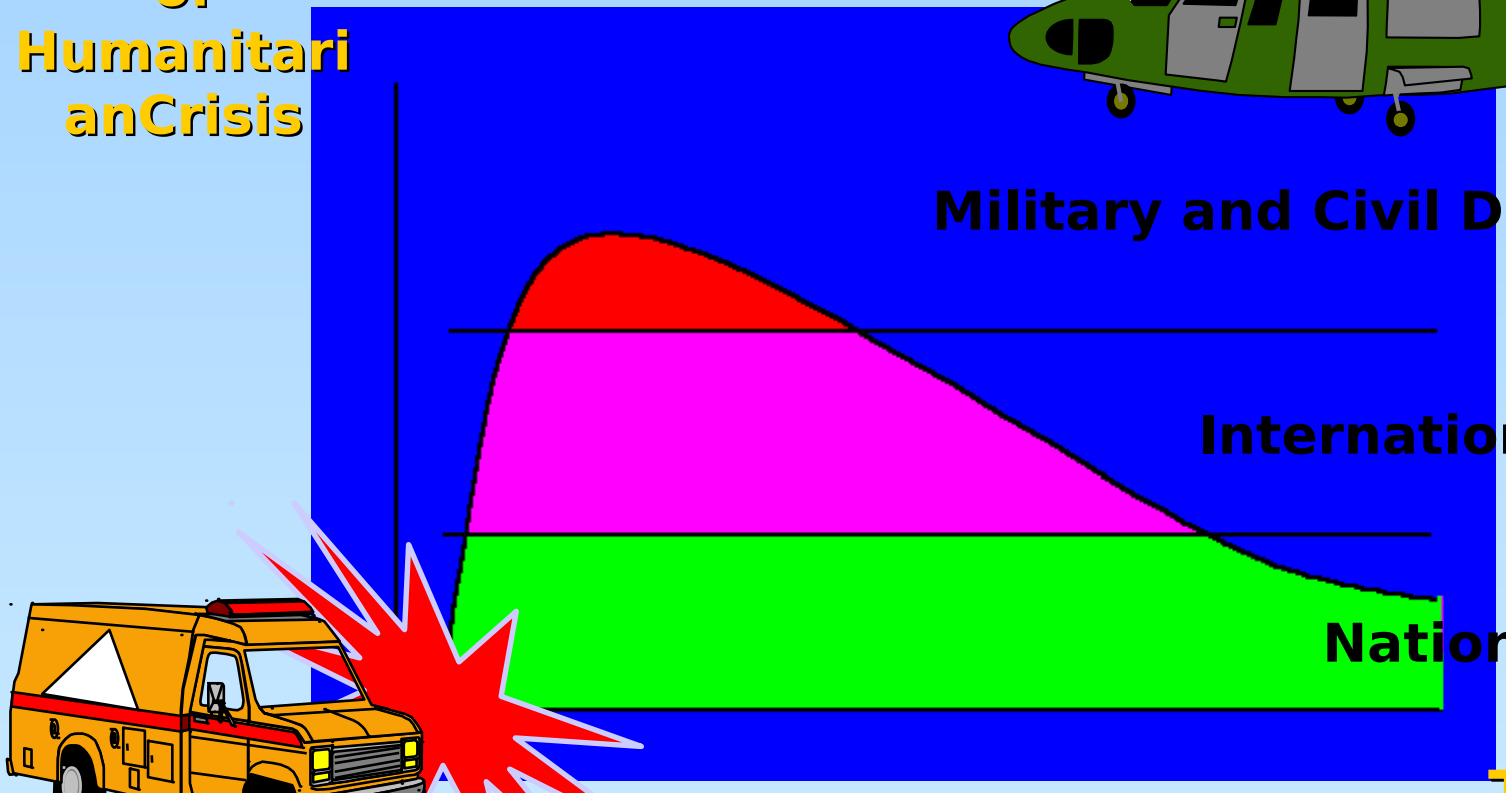
- NFI in Brindisi Warehouse

- Military & Civil Defens Assets (MCDA)
- CMCoord Capacity
- INT Urban SAR Teams
- OCHA Central Registe
- UNDAC Team, incl. Support
- OSOCC
- Environmental Emergency Section
- Surge Capacity

Use of Military and Civil Defence Assets (MCDA) to Support UN Humanitarian Operations



Civil-Military Relations, CIMIC and CMCoord

		Civilian: *Domestic*	Civilian: *International*
	Domestic	Internal Civil-Military Relations	Traditional Focus of Humanitarian Actors
Military	*International*	Traditional Focus of Military CIMIC	International Civil- Military Relations "UN CMCoord"

Our Focus

Critical Components of Civil-Military Coordina

Planning

- Early - all levels
- Cultures and ‘Languages’
- Roles, Responsibilities and Capabilities

Information Sharing

- Networks
- Reliable Means
- Intelligence vs Information; Classification vs Transparency

Task Division

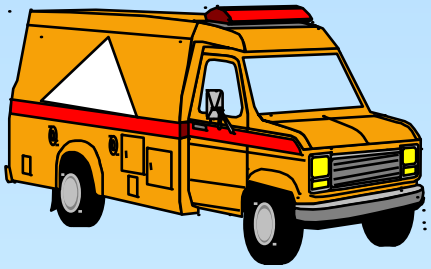
- Design of Military vs Civilian Units
- Availability vs Duration of Emergencies
- Training and Preparation for Task Division

Principles for the Use of MCDA

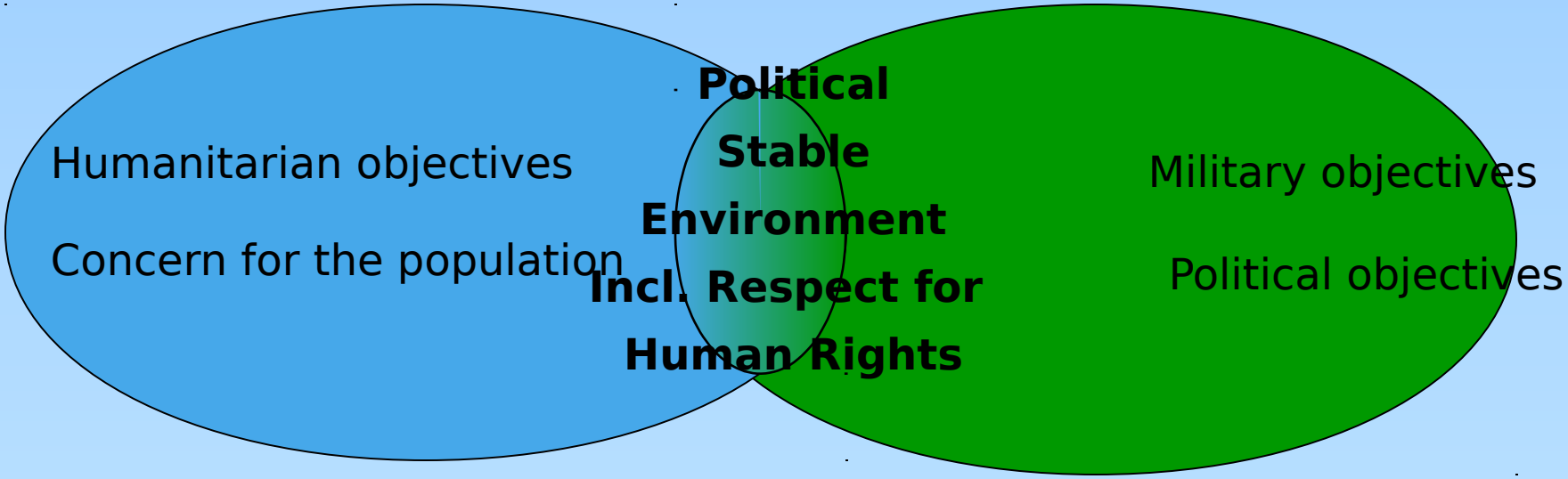
1994 - Oslo Guidelines (Natural Disaster)

2003 - MCDA Guidelines (Complex Emergencies)

- ✓Last Resort
- ✓Requested and accepted
- ✓At no cost
- ✓Needs-based, neutral and impartial
- ✓Unarmed and in national uniform
- ✓Under civilian control



Objectives of Military and Humanitarian Actors



Range of possible Civil-Military Relations

Humanitarian Tasks

Direct Assistance:

- Contact with population

Indirect Assistance:

- For the benefit of specific groups of population

Infrastructure Support:

- For the overall humanitarian operation

“Appropriate” Relief Tasks Based on Mission

Availability and Impartiality of Forces Decrease

Visibility of Task Decreases

Mission / Tasks	Peace	Peace-keeping	Peace-enforce-ment	Comb
Direct	Maybe	Maybe	No	No
Indirect	Yes	Maybe	No	Maybe
Infra-structure	Yes / Maybe		Maybe	

What has been observed?

- Military is filling a gap – particulary in Complex Emergencies
- Slow decision-making process of intergovernmental organizations
- Competition for visibility & credit
- Common understanding pays back in crisis
- Perception of cooperation is vital
- Success or failure of coordination depends on personalities

OCHA

- OCHA has ~ 1000 staff in New York, Geneva and 30+ field offices
- Three main functions
  - Coordinate international humanitarian response
  - Policy development
  - Advocacy on humanitarian issues
- Provides tools and mechanisms for interaction with military forces

Coordination is a shared responsibility

Susanne, MCDU (E:)

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NATO - 56 - CEP-CIMIC - 11 MAR 04
Microsoft PowerPoint Presentation

Modified: 10/03/2004 11:27

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Author: Stephen A. Webster

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OCHA Orientation Handbook 2002	25/08/2003 12:01	1,816...	Ado...
NATO - 56 - CEP-CIMIC - 11 MAR 04	10/03/2004 11:27	1,793...	Micr...
AFGH - Relationships with Military Forces... - Fisher Guidel	22/05/2003 15:29	25 KB	Micr...
Iraq - General guidance for interaction between United Natio	18/07/2003 12:44	66 KB	Micr...
MCDAGuidelinesCoverNoteSigned	27/03/2003 16:07	135 KB	Micr...
MCDAGuidelinesMarch03	27/03/2003 16:08	99 KB	Micr...
Oslo Guidelines - Natural Disasters	28/07/2003 11:07	25 KB	Micr...
Oslo Guidelines	28/07/2003 11:07	122 KB	Micr...

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Useful links

ReliefWeb & Virtual OSOCC
www.reliefweb.int & www.reliefweb.int/virtualosocc

Central Register
http://ocha.unog.ch/cr

Military and Civil Defence Unit incl. Guidelines
http://ochaonline.un.org/mcdu/guidelines

Civil-Military Coordination (CMCoord) Training
http://ochaonline.un.org/mcdu